

Haydenettes Junior Elite Camp 2017 FAQs

Do you provide transportation to the from the airport?

No. We recommend Knights Airport Limosuine Service, www.knightslimo.com, if you need to arrange transportation between the hotel and airport.

Do you provide transportation between the hotel and rink during the camp?

Yes. Once the skater is dropped off at the camp, bus service will be provided at designated times for the skaters to go between the rink and the hotel.

Do skaters need to have a car at camp?

No. There is very limited down-time at camp and skaters will not need transportation during camp other than what is provided.

Do I need to make a hotel reservation for my skater?

No. The camp will organize and book hotel rooms for all participants. The hotel cost is included in the cost of camp.

As a parent, do I need to stay at the hotel during the camp?

No, once the skater is dropped off at the camp the organization will provide the program, room, food, and transportation.

Can parents stay at the same hotel as skaters? If so, is there a room block or a special rate available for parents? Can skaters room with their parents?

Parents may stay at the same hotel; however skaters must room with other camp participants. Part of the camp experience includes getting to know other skaters and friends. There is no room block for parents.

How many skaters per room and can we chose roommates?

There will be 3 to 4 skaters per room. You can request two roommates and we will try to accommodate one.

Will rooming lists and daily schedules be available in advance?

Rooming assignments and daily schedules will be distributed at check in on the first day of camp.

Who can drop-off and/or pick-up my skater?

Only people listed on the Arrival Departure Authorization Form can drop off or pick up the skater. The form must be signed by the parent or guardian. Scan and email the form in advance of camp or turn the form in at Check-In. The form is available on our website.

Can my skater arrive late or leave early?

Yes, however there is no pro-rated deduction in the camp fee. Also sessions missed by the skater cannot be made up. We ask that you notify the camp of any planned

early/late arrivals or departures.

Can I videotape the camp?

No. You can take photos.

What is your refund policy?

For Junior Elite Camp, a 50% refund will be issued if cancelled on or before May 1, 2017. There are no refunds on or after May 2, 2017. There is a \$25 administration fee charged for all cancellations.

My skater has a food allergy or intolerance can they still come to camp?

Yes, we will do our best to accommodate food allergies and intolerances within reason. Please be sure to note any known issues on the skater's paperwork. We will have a nut free policy for snacks in the hotel rooms.

What are the sleeping arrangements?

The hotel rooms have two queen size beds. There are four skaters per room, two skaters will share a queen size bed.